



UPONOR, INC. LIMITED WARRANTY

This Limited Warranty is Effective for Installations Made After October 7, 2024.

Subject to the terms and conditions of this Limited Warranty ("Limited Warranty"), Uponor, Inc. ("Uponor") warrants to the owner of the applicable real property in the United States that the Uponor products listed below shall be free from defects in material and workmanship, under normal conditions of use when installed as part of the applications listed below.

Scope

The scope of this Limited Warranty includes the products listed in the Uponor Product Catalog. The combination of Uponor pipe, Uponor ProPEX® fittings, and Uponor ProPEX rings form an Uponor System ("System"). The terms of this Limited Warranty depend on whether the Uponor products are installed as a System, or if the Uponor products are installed in conjunction with non-Uponor products. The Term of Warranty begins on the Commencement Date, defined as the date on which the applicable Uponor products are installed in a building or facility. The term for the products listed in the Product Category column below will be in effect for the number of years shown in the Term of Warranty column below:

Product Category	When Used In Combination With	Term of Warranty
Uponor Pipe (all types)	Uponor ProPEX fittings and rings	25 years
	Non-Uponor ProPEX fittings or rings	10 years
Uponor ProPEX Fittings	Uponor Pipe (all types)	25 years
	Non-Uponor pipe	1 year
Uponor TotalFit™ Fittings	PEX – ASTM F876 or CSA B137.5	25 years
	Copper – ASTM B88	25 years
	CPVC – ASTM D2846 or CSA B137.6	25 years
	PE-RT ASTM F2769	25 years
Product Category	Term of Warranty	
Manifolds (non-copper), manifold accessories, and stubouts	10 years	
Ball valves, all other non-ball valved products, non-ProPEX fittings, and jacketing and/or foam on Uponor pre-insulated pipe	5 years	
Fire sprinkler heads and copper manifolds	1 year	
All other products in the Uponor Product Catalog and catalog supplements	2 years	

Claim Process and Remedies

In order to file a claim under the terms of this Limited Warranty, a claimant must send written notification to Uponor that a product may be defective within 30 days of the suspected failure or defect and within the applicable warranty period via surface mail or follow the procedure outlined at the link shown below:

Surface Mail	Link to Claim Procedure
Uponor, Inc. Attn: Warranty Department 5925 148 th St. West Apple Valley, MN 55124	https://www.uponor.com/en-us/customer-support/warranty-claims

All products alleged to be defective must be sent to Uponor for inspection and testing for determination of the cause of the alleged failure or defect.

Exclusive Remedies

If Uponor determines that a product identified above has failed or is defective within the scope of this Limited Warranty, Uponor's liability is limited, at the option of Uponor, to: issue a refund of the purchase price paid for, or to repair or replace the defective product.

Notwithstanding anything to the contrary in this Limited Warranty, if Uponor determines that any damages to the real property directly resulted from a leak or failure caused by defects in material or workmanship in an Uponor product covered by this Limited Warranty and occurs within the first ten (10) years after the applicable Commencement Date or during the applicable Limited Warranty period, whichever is shorter, and the claimant took reasonable steps to promptly mitigate (i.e., limit or stop) any damage resulting from such failure, then Uponor may at its discretion, reimburse claimant for the reasonable costs of repairing or replacing such damaged real property, including flooring, drywall, painting, and certain other real property damaged by the leak or failure. Uponor shall not pay for any other additional costs or expenses, including but not limited to, lost profits and revenue, transportation, relocation, labor, repairs or any other unapproved work associated with removing and/or returning failed or defective products, installing replacement products, damage to personal property or damage resulting from mold.

Conditions and Exclusions

In order for the Limited Warranty to be in effect, the applicable Uponor products must be:

- Installed in accordance with the installation instructions provided by Uponor and by a certified licensed plumbing contractor recognized by Uponor as having successfully completed the Uponor AquaPEX® training course;
- Not exposed to water or operating conditions, including but not limited to temperature, pressure and/or velocity, that exceed the limitations found in the specifications for the Uponor product;
- In their originally installed location;
- Installed in an end-use environment as intended for the product; and
- Installed in accordance with then-applicable building, mechanical, plumbing, electrical, or other applicable code requirements

In addition to the conditions above, the Limited Warranty does not apply when product failure or resulting damages are caused by:

- Exposure to temperatures, pressures and/or velocities that exceed the limitations for the product;
- Faulty installation;
- Misuse, tampering, mishandling, neglect, or accidental damage;
- Components not manufactured or sold by Uponor;
- Exposure to ultraviolet (UV) light;
- External and internal physical or chemical conditions, including but not limited to chemicals in water;
- Abnormal operating conditions; or
- Modifications or repair unless previously approved in writing by an authorized Uponor representative

If replacement product is provided to a claimant under this Limited Warranty, the Term of Warranty for the replacement product shall run from the initial Commencement Date of the product which was replaced.

Warranty Claim Dispute Process:

In the event claimant and Uponor are unable to resolve a claim through informal means, the parties shall submit the dispute to the American Arbitration Association or its successor (the "Association") for arbitration, and any arbitration proceedings shall be conducted before a single arbitrator in the Minneapolis, Minnesota metropolitan area. NOTWITHSTANDING THE FOREGOING, NEITHER THE CLAIMANT NOR UPONOR, INC. SHALL BE ENTITLED TO ARBITRATE ANY CLAIMS AS A REPRESENTATIVE OR MEMBER OF A CLASS, AND NEITHER THE CLAIMANT NOR UPONOR SHALL BE ENTITLED TO JOIN OR CONSOLIDATE CLAIMS WITH ANY OTHER PARTIES IN ARBITRATION. NO LITIGATION SHALL BE COMMENCED IN ANY FORM WITH RESPECT TO UPONOR'S PRODUCTS EXCEPT AS DESCRIBED ABOVE.

To the extent that the claimant is not otherwise bound to commence any claim against Uponor in arbitration as set forth elsewhere in this Limited Warranty, whether because of consumer legislation or otherwise, the claimant accepts the terms and conditions of the Warranty Claim Dispute Process and the Limited Warranty, including terms concerning arbitration and choice of laws, by initiating dispute resolution, arbitration or litigation in whole or in part references or relies upon the warranties and conditions set forth in this Limited Warranty. By so invoking the terms of this Limited Warranty in whole or in part, the claimant agrees to stay any dispute resolution, arbitration or litigation in favor of arbitration as set forth in the Warranty Claim Dispute Process section of this Limited Warranty.

Miscellaneous:

By the mutual agreement of the parties, it is expressly agreed that this Limited Warranty and any claims arising from breach of contract, breach of warranty, tort, or any other claim arising from the sale or use of Uponor's products shall be governed and construed under the laws of the State of Minnesota. It is expressly understood that authorized Uponor sales representatives, distributors, and plumbing professionals have no express or implied authority to bind Uponor to any agreement or warranty of any kind without the express written consent of Uponor.

THIS LIMITED WARRANTY IS THE FULL EXTENT OF EXPRESS WARRANTIES PROVIDED BY UPONOR, AND UPONOR HEREBY DISCLAIMS ANY WARRANTY NOT EXPRESSLY PROVIDED HEREIN, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCTS COVERED HEREUNDER. UPONOR FURTHER DISCLAIMS ANY STATUTORY OR IMPLIED WARRANTY OF HABITABILITY. WHERE THIS DISCLAIMER OR ANY PORTION OF IT IS NOT VALID AT LAW, THOSE INVALID PORTIONS MAY BE SEVERED FROM THE REST OF THIS LIMITED WARRANTY.

EXCEPT AS OTHERWISE EXPRESSLY STATED IN THIS LIMITED WARRANTY, UPONOR FURTHER DISCLAIMS ANY RESPONSIBILITY FOR LOSSES, EXPENSES, INCONVENIENCES, AND SPECIAL, INDIRECT, SECONDARY, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OR RESULTING IN ANY MANNER FROM THE PRODUCTS COVERED HEREUNDER. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES THE CLAIMANT SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

*Glossary

- Uponor Pipe (all types): AquaPEX®, ServicePEX™, hePEX™, helioPEX™, and HDPE either as neat pipe or in a pre-insulated or pre-sleeved configuration.
- Uponor ProPEX® Fittings: All configurations made from Engineered Polymer (EP) and brass in conjunction with Uponor rings
- Uponor TotalFit™ Fittings: All configurations made from Engineered Polymer (EP)

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