

Heat-only Thermostat with Touchscreen technical bulletin

Affected product

Heat-only Thermostat with Touchscreen
(A3100101)

Issue

Temperature on the display fluctuates
2 to 5 degrees every 4 to 5 seconds,
causing heating equipment to cycle.

Cause

- Potentially due to electrical noise on the 115V lines from technical improvements on dimmer switches and/or LED lighting.
- Could also be faulty programming that does not correctly “filter” the sensor readings.

Resolution

Replace the thermostat through Uponor’s Return Material Authorization (RMA) process with an AC version or later (AD, AE, etc.). To find the version, remove the thermostat back plate and check the circuit board sticker (see **Figure 1**).

Note that Uponor has upgraded all product in inventory to AC version or later to remedy this issue with future product.

For further assistance, contact Uponor Technical Services at 888.594.7726 (U.S.) or 888.994.7726 (Canada).



Figure 1: Circuit board sticker

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